

## TERMS AND CONDITIONS FOR ACCOMMODATION

*JumpStart London works in partnership with Egoli UK to provide accommodation to all JumpStart clients*

### **A. General**

1. Accommodation will be pre-booked for the client who will be moved into a house on arrival in the UK
2. Egoli will allocate an address for the client when an accommodation booking is made
3. If the address is confirmed before arrival in the UK, in some cases it may be different to the address that has been confirmed. We endeavour to have the allocated address available, but it is not always possible
4. Egoli might move the client into temporary accommodation for a short period before moving into a permanent accommodation
5. All Egoli accommodation is in shared houses where the house and/or bedroom will be shared with other Egoli clients
6. Egoli will adhere to requests of clients that want to move to other Egoli properties and this will be done as time and availability allow
7. Rent for accommodation is payable weekly, in advance. The week runs from Monday through to Sunday
8. If a client moves in mid-week they will be charged on a pro-rata basis for the first week, reverting to a weekly rental charge from the first Monday
9. A deposit is payable before moving into the house and is equal to the total amount of 2 (two) weeks rent
10. A key deposit of £5.00 is required before a key for the house is given. If the clients room in the house is lockable, an additional £5.00 deposit is required
11. The key deposit(s) will be refunded when the client moves out and the keys returned
12. Clients are not permitted to make copies of their house keys or to give copies to friends
13. The minimum stay is 3 (three) weeks from move in date and 2 (two) weeks' notice is required to move out

### **B. Notice**

1. A written notice of 2 (two) weeks is required when a client wants to move out
2. Notice can be sent via email to [notice@egoli-uk.com](mailto:notice@egoli-uk.com), fax to 0208 988 9110 or in writing at the office
3. Rent must be paid in full up to the move out date
4. The deposit cannot be utilised for the last two week's rent payment
5. After inspection of the room and collection of the house and room keys Egoli will refund the deposit in any way the client prefers
6. Deposits will only be paid out within office opening hours
7. No monies will be delivered to the property

### **C. Refunds**

1. Egoli will not refund a deposit if a client moves out on short notice
2. The deposit will only be refunded once the key is returned to the Egoli office
3. A client may replace himself with another person if he wants to leave the house on short notice. As soon as the new client pays the deposit and rent for the room, the original client will be refunded with the deposit
4. By default the deposit will be paid into your bank account, so make sure that Egoli have your details
5. If you would like the deposit paid back in cash Egoli need to be notified 48hours in writing in advance. This can only be paid out at the office during office hours

### **D. Relocation to a different house or area**

1. Notify the office immediately
2. You may be required to stay where you are for a short time until something else becomes available
3. Please remember to be patient as Egoli will always do their best to accommodate your needs

### **E. Maintenance & Cleaning**

1. If you have anything to report, you can do so by calling the reception desk on 0207 371 8868, free phone number on 0800 458 5247, by emailing Egoli at [notice@egoli-uk.com](mailto:notice@egoli-uk.com) or by popping into the office
2. A member of the maintenance team will fix it at their earliest convenience
3. It is the occupants' joint responsibility to clean the house, not Egoli
4. Regular house maintenance checks are carried out to make sure everything is in order

2 Fulham High Street  
Fulham, London  
SW6 3LQ  
Tel: +44 207 371 8868  
Fax no: +44 207 736 6067  
Online fax: +44 208 711 5921

Mail: [info@egoli-uk.com](mailto:info@egoli-uk.com)  
Web: [www.egoli-uk.com](http://www.egoli-uk.com)

#### **Accommodation manager:**

Rudi Thirion: 0790 6150 949 OR [rudi@egoli-uk.com](mailto:rudi@egoli-uk.com)

#### **Maintenance:**

Office: 0207 371 8868 OR 0800 458 5247 OR [maintenance@egoli-uk.com](mailto:maintenance@egoli-uk.com)

#### **Notice:**

Office: 0207 371 8868 OR 0800 458 5247 OR [notice@egoli-uk.com](mailto:notice@egoli-uk.com)